

PRIVACY POLICY

This privacy policy explains how Dr Crespo protects and uses any information provided by you, when you use this website. We are committed to adhering and enacting high standards of privacy protection. In the cases where we ask you to provide us with personal information, or information that identifies you, it will only be used in agreement with this privacy policy.

We may periodically change its privacy policy by making updates to this page. We invite you to return to this page every so often to ensure that you are comfortable with any changes.

Data collected by us via website or over the telephone:

- Information that we may gather includes the following:
- Name and title
- Email Address
- Your Landline and Mobile phone number
- D.O.B
- Contact information (physical address)
- Personal information relevant to your condition or reason for contacting us

How your personal information is used

When you book an appointment at one of Dr Crespo's clinics or a private home appointment, a contract is established between you and the specific clinic and or drcrespo.co.uk. We may use your personal information, based on this contract, to communicate with you regarding your treatment and any services you request from us, as well as to keep your medical records. For strictly medical purposes related to our service to you or to your medical treatment, this may include providing your personal details to third parties such as laboratories, specialists or hospitals. Your personal data is also used to process your payment and, where necessary, to collect any outstanding debt. Personal information collected may be aggregated in order to create general reports regarding different aspects of our products, services, and medicals. This is done to monitor our business performance, and any information used in this process does not allow us to identify individuals. After processing, the personal information you provide us with is stored electronically. In the instance that either the clinics or drcrespo.co.uk would like to use your personal data for purposes that are not medically-relevant, they will always ask for your explicit consent. Such instances mainly include using personal data for marketing objectives such as electronic newsletters or use of our website's cookies. Your consent can be changed or revoked at any time by sending an email to drj Crespo@icloud.com

- View Ten Harley Street Privacy Policy [here](#)
- View chelwest.nhs.uk Privacy Policy [here](#)

Without your written consent, unless required by law, your personal data will never be provided to any third party for non-medical purposes.

Disclosure to third parties for medical purposes only

- A doctor, nurse, carer, or any other healthcare professional involved in your treatment
- Other members of support staff involved in the delivery of your care like receptionists
- Anyone that you ask me to communicate with or provide as an emergency contact, for example, your next of kin, or carer
- Other private sector healthcare providers
- Your Consultants
- Other clinicians including their secretaries
- Third parties who assist in the administration of your healthcare such as insurance companies
- National and other professional research and audit programmes and registries as detailed earlier
- Government bodies including the Ministry of Defence and the Home Office and HMRC
- Other regulators like the Care Quality Commission, Health and Care Professions council
- The police and other third parties where reasonably necessary for the prevention or detection of crime
- Other insurers
- Our third-party services providers such as IT suppliers, auditors document management providers.
- We may communicate with these third parties in a variety of ways including but not limited to email post or fax and telephone.

Cookies

Cookies are small files that download into your computer from the websites you visit. When you agree to this, the cookie analyses web traffic and responds to your individual web activity. By remembering your preferences, the web application can tailor its functioning to your likes, dislikes, and needs. We use cookies in order to understand which pages are being visited. Any information gathered helps us to analyse website traffic data, and to ensure our website is adapted to customer needs. We do not keep data on the system once it has been used for statistical analysis purposes. In general, cookies help us to create a better website browsing experience, through fostering an understanding of which pages you find most useful. Cookies do not give us access to your computer, or to any information about you, except the data you explicitly choose to share with us. At your first visit to our website, we will ask permission for you to accept cookies. Cookies will not be used if you decide not to accept them. If this is the case, nothing except a record of your choice will be created. You can also manage cookies through the settings of your internet browser. If you do decline the use of cookies, you may not be able to use the website to full advantage.

Recording your browsing activity

In order to provide you with the best possible experience, we record some of your information such as geographical location, IP address, the internet service provider and any software you use to browse our website, the type of device you are browsing from, and the screen resolution. This information can only lead to your personal identification if you contact us via the details provided on the website, or when you make a booking.

Squarespace.com

Dr Crespo's website is built securely using Squarespace (<https://www.squarespace.com>). Squarespace collects and stores both cookie information and the personal information from any submitted online forms the site Eg. 'How can Dr Crespo Help?'. These enquiry forms are an alternative form of contacting Dr Crespo directly and are to request an appointment. Once completed, the form automatically sends an email to Dr Crespo. This information collected and sent by Squarespace is encrypted and stored securely on a server. No other 3rd party has access to this information and it will not be shared.

- View Squarespace's privacy guidelines [here](#)
- View a Data Processing Addendum in response to new European GDPR regulation [here](#).

Control of your personal information

Without your permission, we will not provide your personal information to any third parties unless we are required to do so by law.

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Data Enquiry Contact email: drjcespo@icloud.com

